



FAQs Regarding the 2020 Fall Semester 2020 SPRING students/2020 FALL students who have not entered Japan

*Students who have a valid residence card should see our post titled "【E-Track】 Re-entry of foreign nationals who possess the status of residence and a re-entry permit" on POTI on September 9.

Entry to Japan / COE (Visa)

Regarding the procedure to enter Japan, please refer to our post titled "New entry permission for 2020 Spring&Fall new students (September 25, 2020)" on POTI on October 6, 2020.

Flowchart to enter Japan from your country

① If your country is subject to refusal of landing

| | |
|--|---|
| Country X | Before Exit |
| | <ul style="list-style-type: none"> ■ Apply for visa or Re-entry Confirmation Letter at Japan's overseas establishments (including presenting the "Written Pledge") ■ 14-day health monitoring until departing Country X ■ Obtain a certificate of pre-entry testing result |
| | ▼ |
| Japan | Upon Entry |
| | <ul style="list-style-type: none"> ■ Testing at the airport ■ Answer/submit a "Questionnaire" (e.g. health condition) ■ Submit the "Written Pledge" ■ Submit a certificate of pre-entry testing result ■ Install a COVID-19 contact tracing application etc. |
| | After Entry |
| <ul style="list-style-type: none"> ■ Refrain from using public transportation for 14 days ■ Staying at home for 14 days ■ Health follow-up after entering Japan for 14 days ■ Keep location data for 14 days | |

② If your country is NOT subject to refusal of landing

| | |
|--|---|
| Country Y | Before Exit |
| | <ul style="list-style-type: none"> ■ Apply for visa or Re-entry Confirmation Letter at Japan's overseas establishments (including presenting the "Written Pledge") ■ 14-day health monitoring until departing Country Y |
| | ▼ |
| Japan | Upon Entry |
| | <ul style="list-style-type: none"> ■ Answer/submit a "Questionnaire" (e.g. health condition) ■ Submit the "Written Pledge" ■ (Install a COVID-19 contact tracing application etc. (*)) |
| | After Entry |
| <ul style="list-style-type: none"> ■ Refrain from using public transportation for 14 days ■ Staying at home for 14 days ■ (Health follow-up after entering Japan for 14 days(*)) ■ (Keep location data for 14 days(*)) | |

(*recommended measures)

★Required procedures to TIU

Before and after entering Japan

Record your body temperature in the [Body Temperature Measurements](#) every morning and night for the 14 days prior to your entry into Japan, as well as for the 14 days following your entry into Japan (total: 28 days)

- Submit the form to the International Exchange Office (IEO) etrack-student@tiu.ac.jp in 14 days after entering Japan.
- Bring your own clinical thermometer with you.

*Should any common symptoms of COVID-19 including a fever of 37.5°C or higher, respiratory symptoms, strong feeling of weariness (fatigue) be recognized during this 28 days, it is necessary to inform the IEO (etrack-student@tiu.ac.jp) immediately via email.

After entering Japan

Report your daily health condition to the IEO in the way specified by the IEO every day, during 14 continuous days after entry in Japan.

1. How can I know if my country is subject to denial of permission to entry?

Please check with the website of the Ministry of Foreign Affairs of Japan linked below;

https://www.mofa.go.jp/ca/fna/page4e_001053.html (Border enforcement measures to prevent the spread of novel coronavirus (COVID-19))

2. Has the COE validity period been extended?

As announced by the Immigration Bureau on June 29, 2020, while normally a Certificate of Eligibility (COE) is only valid for 3 months, the period of validity has been extended as a special measure due to the COVID-19 pandemic. All COEs issued between October 1, 2019 and January 29, 2021 will be treated as valid for 6 months from the date of entry restrictions being lifted or until April 30, 2021, whichever comes first. *The date of entry restrictions being lifted means the date on which both the "denial of permission to entry" and "suspension of Visa validity" for the country/region where you are staying have been lifted.

3. How long the Visa is valid for?

Visa is valid for 3 months from the date of issue and must be valid at the time of your arrival in Japan.

4. What should I do if my passport is about to expire?

If your passport is about to expire, we recommend you to renew your passport immediately and reapply for a Visa with your new passport, as your passport must be valid and your Visa must be attached to the valid passport when you enter Japan. If you need to renew your passport, please send us a picture of your new passport via email once it is issued.

5. What is going to happen to my issued COE/Visa if I decide to stay in my home country throughout the 2020 fall semester?

As announced by the Immigration Bureau on June 29, 2020, while normally a Certificate of Eligibility (COE) is only valid for 3 months, the period of validity has been extended as a special measure due to the COVID-19 pandemic. All COEs issued between October 1, 2019 and January 29, 2021 will be treated as valid for 6 months from the date of entry restrictions being lifted or until April 30, 2021, whichever comes first. *The date of entry restrictions being lifted means the date on which both the "denial of permission to entry" and "suspension of visa validity" for the country/region where you are staying have been lifted.

If you have a valid COE until March 2021, you do not need to re-apply for a COE, you just need to apply for a Visa with your original COE. Please prepare required documents necessary for Visa application including documents from TIU once your arrival date is decided. If your COE will not be valid until March 2021, you will have to apply for a COE again, so please contact the IEO in early December, 2020. If your Visa application is being processed at the embassy/consulate in your country, please do NOT cancel your application and wait until your Visa is issued as your COE will not be returned if you withdraw your visa application.

* Visa is valid for 3 months from the date of issue. If it is expired, you can reapply with the same COE. Both COE and Visa must be valid at the time of your arrival in Japan.

6. I am taking a permitted absence during the 2020 fall semester. What should I do for my issued COE/Visa?

Please refer to the answer of the question above (No.5). However, please be reminded that it is not allowed for students who are taking a permitted absence to come to Japan during the semester, so please plan to come to Japan in March 2021.

7. Would it be a problem if I enter Japan on a different date from what I wrote on my COE application form?

The “date of entry” that you wrote on your COE application form is considered as your “tentative plan”. Therefore, it is no problem if the date you actually enter Japan is different from what you wrote.

8. When should I book a flight to Japan?

Please only book your flight after the whole following steps have been completed;

1. COE issuance, 2. Obtaining “Written Pledge” issued by TIU necessary for Visa application, 3. Visa issuance.

If you are entering Japan from a country/region which is subject to denial of permission to entry, it is required to obtain a certificate of negative COVID-19 test result conducted within 72 hours of the departure time. If you are a TIU dormitory student, it is necessary to arrange the date of entry along with your move-in date to the dormitory.

Quarantine measures

Once you are able to enter Japan, please check the information below regarding the mandatory quarantine period. Be sure to check the latest quarantine information before entering Japan.

(1) All nationals who have history of stay in the countries and regions subject to denial of permission to entry within 14 days prior to their landing into Japan are subject to conducting of PCR tests.

(2) All nationals arriving from all regions are called upon to wait 14 days at a location designated by the chief of the quarantine station and to refrain from using public transportation.

9. Will I have to have a polymerase chain reaction (PCR) test at the airport upon my arrival?

Yes, everyone arriving from a country and region subject to denial of permission to entry is currently required to take a test for COVID-19 upon arrival at the airport.

You must stay at the airport or the quarantine station until your test result comes out.

It takes about 1 to 3 hours from arrival to inspection result confirmation, but depending on the circumstances such as re-inspection, it may be found on the day after arrival, and you can go through the immigration after the inspection result confirmation.

Even if the result is negative, the 14-day self-quarantine is required and you will be subject to health checks by public health centers during this period.

10. Do I need to self-quarantine for 14 days at after entering Japan?

Yes, everyone needs to self-quarantine for 14 days (at their house or other designated location). Please follow the instructions below:

- Be sure to self-quarantine at a designated place such as your home/TIU International house and hotels, for 14 days from the day after your arrival in Japan (from sample collection date).
- Be sure to arrange private transportation from the airport to your place to stay in Japan. (DO NOT use public transportation.)
- Upon entry, a quarantine officer at the quarantine station will register your whereabouts for the 14-day period mentioned above and your means of private transportation.

11. It is said that I have to stay at a designated place and cannot go out for 14 days from the day after I arrived in Japan. Where is the specific place designated?

Specifically, the designated places include homes/TIU international house, company housing, relatives' houses, friend's houses, monthly condominiums, and hotels booked by yourself. (Excludes accommodations that have places such as bath facilities accessed by multiple people.)

In principle, those who enter Japan from a country/region which is subject to denial of permission to entry will have to wait at the space inside the airport or at the facility designated by the quarantine station until the inspection result come out.

12. Is there anything I and my family/housemates should be aware of during my self-quarantine at home?

○ Those who entered Japan;

Please refer to ③, ④, ⑤ in the below link (Ministry of Health, Labour and Welfare, Quarantine Station, Health card);

<https://www.forth.go.jp/news/000063688.pdf>

- Wash your hands frequently and thoroughly.
- Make sure to get enough sleep and nutrients.
- If you have symptoms such as cough or fever, call the repatriation consultation center and inform them about your prior travel history. Then, visit the designated medical institution.

***Should any common symptoms of COVID-19 including a fever of 37.5°C or higher, respiratory symptoms, strong feeling of weariness (fatigue) be recognized after entering Japan, it is necessary to inform the IEO (etrack-student@tiu.ac.jp) immediately via email.**

○ If you live in close contact with the person entered Japan;

- Avoid contact with the person entered Japan in everyday life.
- Wash your hands frequently and thoroughly.
- If someone in your family/housemates is feeling unwell, the people around the person should also wear masks, and limit the number of people with whom they come into contact.

13. What should I do if I could not arrange a private transportation?

If you are a TIU International house resident, airport pick-up service will be offered to you as a private transportation during the set move in period. Please refer to the “International House Information For 2020 Enrollees Who Have Not Entered Japan”.

If you are NOT a TIU International house resident, it is necessary for you to secure private transportation in advance such as a car hire or car rental service.

If you cannot arrange private transportation to the place you will be staying at, you will be asked to secure accommodation facilities around the airport and wait there until you can do so. However, this may lead to congestion at the airport, so please make sure to secure private transportation to your self-quarantine accommodations before your departure.

The following car hire services are considered as private transportation (English):

- Kasumi Tokyo Taxi & Hire Company: <http://www.kasumi-taxi.jp/Returnee-transfer-A.html>
- Tokyo MK : <https://en.tokyomk.com/hire-plans>
- Limousine-cruise: <https://www.limousine-cruise.com/en/>
- K.K. Heiwa Kanko: <http://www.heiwa-kanko.com/response-to-covit19/en/>
- OUTECH Co., Ltd.: <https://www.outech.co.jp/en/>
- Citycab: <http://us.citycab-taxi.com/>
- Precious Japan Co., Ltd.: <https://precious-japan.co.jp/en/>
- JENET: <https://j-taxi.com/?lang=en>

14. What should I do if I am stopped at the airport in Japan for having symptoms of COVID-19?

If you are stopped at the airport for having symptoms of COVID-19, you will most likely be quarantined by the Japanese government or sent back to your country. Please contact the IEO as soon as possible if you find yourself in that situation.

International House (Dorm) and Airport pickup service

Please refer to the “**International House Information For 2020 Enrollees Who Have Not Entered Japan**”

Health & Safety

15. Should I inform the university if I have become infected with COVID-19?

Yes. Please promptly inform us if you test positive for COVID-19 even though you are outside of Japan.

16. What should I do if I have symptoms of COVID-19 in Japan?

Please inform the IEO immediately. We will guide you through the steps you need to follow and make sure you have access to medical support. In Japan, all residents are required to join health insurance, so almost all E-Track students join the National Health Insurance (NHI). NHI covers 70% of hospital fees. Please be reminded that TIU cannot be held responsible if a student becomes infected with COVID-19.

Others

17. Is the university open every day?

[Office Hours]

Monday – Friday: 9:00 – 18:00

Inquires

If you have any questions (non-academic), please contact the International Exchange Office (IEO) at etrack-student@tiu.ac.jp.

If you have any questions regarding **academic matters (classes, online classes, course registration, exam, academic calendar)**, please contact the E-track Academic Affairs Office at etrack-academics@tiu.ac.jp.